













# Community Action Partnership of North Dakota Conference

September 13-14, 2022 | Dickinson, North Dakota















Welcome, CAPND Conference Attendees!

On behalf of the entire Community Action Partnership of North Dakota, it is with sincere pleasure to welcome you to our 2022 CAPND Conference! We are thrilled to bring everyone together in beautiful Dickinson, ND for learning, networking, and connecting our statewide network via meaningful sharing of our collective knowledge and experiences.

Established in 1976, the Community Action Partnership of North Dakota (CAPND) is a private, non-profit membership organization representing the seven Community Action Agencies in North Dakota. We serve the collective interests of our members and the low-income population of the state through representation and education. CAPND also administers statewide programs: Supportive Services for

Veteran Families (SSVF), ND Rent Help, and Sportsmen Against Hunger.

Our conference this year has something for everyone! From participating in incredible breakout sessions, thought-provoking general sessions, and networking opportunities, you will not be bored! Sessions range from Organizational Assessment, Whole Family Approach, both State and National Legislative Updates, Weatherization, Working with Data, Human Trafficking, Multi-Generational Workplaces, Performance Management, and much more! Please do take advantage of all these opportunities to learn about significant community contributions from our colleagues across the state all in the interest of our collective mission of helping people and changing lives.

Thank you to our sponsors, our volunteers and our hosts at the Roosevelt Grand Dakota Hotel for making this conference possible. A huge THANK YOU to the planning committee for their leadership, commitment and tireless efforts to pull off this phenomenal learning opportunity for all of us! Thank you, Erv Bren, Carmel Froemke, Connie Lindbo, and Faith Marthe.

Once again, welcome to the CAPND Conference! Thank you for being here!

In Partnership,

Andrea Olson, MS, CCAP, NCRT/NCRI

Region 8 RPIC Lead

Executive Director, Community Action Partnership of North Dakota

#### **The Promise of Community Action**

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Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.



# **Community Action Cares...**

Review these friendly reminders to help keep fellow attendees, staff, speakers, and our communities safe and comfortable.

Masks are <u>recommended</u> for attendees at the 2022 CAPND conference.



Maintain appropriate social distancing (six feet apart) whenever possible.



If you feel unwell or begin to experience symptoms of COVID-19, please notify a member of conference staff.



Contact CAPND if you test positive for COVID-19 in the 14 days after the event.

Thank you to our sponsors!













Retirement Services • Investments



## Tuesday, September 13

08:00 - 10:30 am Conference Registration

10:30 - 11:00 am Welcome | Main Ballroom

11:00 - 11:45 am Opening Session | Main Ballroom

Spare Change with Dot Frank

Enjoy an amusing and applicable presentation about change. Move from fearing change to fostering it. Learn how to communicate the need for and the benefits of change, how to work through tough change, and how to create an environment that embraces, and initiates change.

11:45 - 12:00 pm Networking Break | Main Ballroom

12:00 - 01:30 pm Lunch Session | Main Ballroom

Legislative Update with David Bradley

Attendees will hear an in-depth and detailed legislative update about federal policy and legislative changes related to programs that provide services for low-income individuals and families. The proposed changes to the official poverty measure and qualifications for transfer benefit programs will also be discussed. It is imperative for all Community Action staff to understand the impact of the National political process and its impact on our agencies.

01:30 - 03:00 pm Breakout Sessions

03:00 - 03:15 pm Networking Break | Main Ballroom

03:15 - 04:45 pm Breakout Sessions

05:00 - 06:30 pm Mutual of America Community Action Appreciation Social | Location

### Wednesday, September 14

07:30 - 08:30 am Breakfast | Main Ballroom Weatherization Month Kickoff

08:45 - 10:00 am Breakout Sessions

10:00 - 10:15 am Networking Break | Main Ballroom

10:15 - 11:45 am Breakout Sessions

12:00 - 01:30 pm Lunch Session | Main Ballroom

Theodore Roosevelt Presidential Library with Amy McCann



The Theodore Roosevelt Presidential Library will break ground in the summer of 2023, with a grand opening on July 4, 2026. Community Relations Director, Amy McCann will be sharing information on the building design and plans for visitor experiences.

#### Fred Factor with Kristi Pfliger-Keller

Uncover the simple steps you can take to move your life from the ordinary into the extraordinary. Learn the Fred Factor principles that will release fresh energy, enthusiasm, and creativity in your career and life

01:30 - 02:00 pm End of Conference

#### **Weatherization Only**

02:00 - 06:00 pm Basic Diagnostics and House as a System Part 1 | Freedom Room

#### Thursday, September 15

08:00 - 12:00 pm Basic Diagnostics and House as a System (Part 2) | Freedom Room



Throughout the many years, your talents and efforts have helped the success of Community Action across North Dakota. We are grateful for your many years of excellent service and commitment to -

Helping People, Changing Lives.

**Ervin Bren Norris Elshaug Perry Lundon Mary Lou Ohman Monty Long Emily Fisher** Alice Carr Julie Johnson **Caroll Carlson Julie Munsey Gemma Haberstroh Roxanne Breen Deeann Long Wayne Soiseth** Catherine Bullis Pamela Roof

**Cindy Stickel** Kathie Johnson **Ida Meier Kaye Seibel Lloyd Winterberg Bill Miller Andrea Werner Terry Magnuson** John Meyer **Stacey Jorgenson Debra Mauch Douglas Bakke** Jim Pavilcek Jeri Barnett **Lora Papachek** 

# **Friends of Community Action Awards**

The Friends of Community Action Award is given to individuals in recognition of their outstanding advocacy on behalf of low-income citizens. Every two years, CAPND solicits feedback from its members on who should be selected for this incredible honor. Nominees are selected based on their impact of Community Action as a whole. Past recipients have included volunteers, businesses, legislators, advocates and partner agencies.

CAPND is proud to recognize this year's winners along with our heartfelt gratitude for their impact on helping people and changing lives.



Yao Yu Ph.D., LEED AP BD+C, BEMP



Zhili (Jerry) Gao Ph.D., P.E., CPC



Senator Rich and Kayleen Wardner



**Brian Kopp** 



**Bob Treitline** 



Joe Armbrust

## Tuesday, September 13 | 1:30 pm - 3:00 pm

#### Awesome Tips, Tricks and Features of Microsoft Office 365

#### Missi Baranko | Main Ballroom

It's easy to use, enjoy, and become a fan of MS 365, especially when you're aware and utilize some of the best tips and tricks available to take full advantage of this remarkable office software suite. Microsoft Office 365 is a collection of services offered by Microsoft and includes the same core applications as the traditional version of Office, including Word, Excel, PowerPoint, among others.

#### **ND Department of Health Equity**

#### Kiamya Philson Dakota Room

The North Dakota Department of Health Equity Office will discuss Health Equity and Social Determinants of Health, New American/Foreign Born/Immigrant Health Liaison Office Projects, and the Tribal Health Liaisons will discuss North Dakota American Indian Tribes Overview and Current Projects.

#### North Dakota Legislative Overview

#### **Senator Rich Wardner | Badlands Room**

Senate Majority Leader Rich Wardner will provide an overview of the North Dakota Legislative Assembly; it's structure with two chambers, the biennial legislative sessions, Legislative Council, and how a bill becomes a law in North Dakota. Senator Wardner will also address current legislation and answer questions from attendees.

# Organizational Assessment - Setting the Foundation for Continuous Improvement

#### Maribeth Schneber-Rhemrev | Demers Room

Is your organization looking to move to the next level, but unsure where to start? The National Community Action Partnership's Organizational Self-Assessment tool is designed in partnership with the Nonprofit Risk Management Center specifically for Community Action Agencies to gain critical insight into key areas of organizational operation and strategy.

This insight can help inform and focus agency action to strengthen practice, build capacity, and continuously improve. This session will discuss the tool, its use, and how to utilize the results to plan operational improvements to move your CAA towards excellence

#### **Engaging Customers thru the Weatherization Process**

#### Susan Hamerlink | Freedom

Our weatherization teams work together to effectively deliver weatherization services. Information is provided to the customer at every step in the weatherization process from multiple staff using a variety of methods. Does the customer always understand the process, timeline, measures to be installed, necessary preparations, and post weatherization maintenance related to their job? Through the review of methods and materials we use to communicate this information, set expectations, and provide customer education, we'll identify barriers and discuss best practices to determine how we can better support our customer through the process.









## Tuesday, September 13 | 3:15 pm - 4:45 pm

#### Where Are You at With Your Data? It's Time to Figure That Out

#### Maribeth Schneber-Rhemrev | Demers Room

The National Community Action Partnership will share new information gathered in a research report that captured the characteristics, activities, and resources of agencies with strong data systems and processes. Participants will learn about how using this information can guide agencies as they create new practices and planning processes - what is required to shift to a mindset of data as an asset, what does it mean to be a data driven Community Action Agency? It will also explore the characteristics (knowledge, skills, background) of individuals within those agencies who provide the required leadership to implement processes, practices, and planning. The overall conteext of the report is making the pivot in data practice in preparation for or when the environment we work in shifts (pandemic, social dynamics, general change in community of the agency - how data systems and processes are curcial to responsiveness, reliance, sustainability, and growth.

#### **Human Trafficking in North Dakota**

#### **Brittany Derrow | Main Ballroom**

Human trafficking is a crime involving the exploitation of someone for the purposes of compelled labor or a commercial sex act through the use of force, fraud, or coercion. Human trafficking affects individuals across the world, including here in the United States, and is commonly regarded as one of the most pressing human rights issues of our time. Human trafficking affects every community in the United States across age, gender, ethnicity, and socio-economic backgrounds. If you are thinking, "we do not have trafficking in ND..." you are not alone. Common misconceptions lead people to believe human trafficking is something that happens in another state, larger cities or across the globe. However, human trafficking affects every community in the United States across age, gender, ethnicity, and socio-economic backgrounds.

#### **WxPro Training**

#### Bruce Hagen, Roy Hoffman | Dakota Room

WxPro software is an online weatherization audit and management tool. WxPro is designed to handle all DOE requirements as part of a state approved weatherization program. All users of WxPro are encourage to attend for an overview of the system and an opportunity to ask questions.

#### **Enhancing Service thru Customer Education**

#### Susan Hamerlink | Freedom Room

Energy education is part of our regular communication with our weatherization customers either formally or informally. Effectively working with our customers to incorporate energy saving and measure preserving behaviors into their lives can be a challenge and an opportunity. By gaining a basic understanding of how adults learn, reviewing barriers to change, and discussing methods to incorporate energy education into our daily operations, we can support customer successful education and behavior change. Effective use of existing and required materials can address specific needs and interests of our customers while meeting program requirements. This enhanced communication will help overcome barriers to change and ensure maintenance of installed measures and continued comfort for the customer.







# Wednesday, September 14 | 8:45 am - 10:00 am

#### Performance Management

#### Carla Hixson | Dakota Room

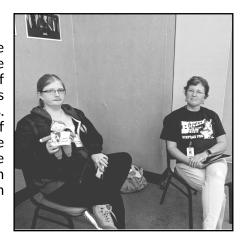
A company is only as good as the talent behind it. Performance management is extremely important, as the act of consistently and accurately evaluating employee performance is essential to both individual success and the overall success of an organization. Performance Management is a process for establishing a shared workforce understanding about what needs to be achieved. It's about aligning the organizational objectives with the employees' skills, competency requirements, development plans, and the delivery of results. Participants will understand the elements of an effective performance management system, provide ongoing positive guidance, and suggestions for improvement, and follow a fair and objective plan for progressive discipline when performance problems haven't been solved through other means.



#### **Multi-Generational Workplace**

#### **Dot Frank | Badlands Room**

Individuals in different generations have fundamentally different life experiences and influences than those in generations before or after them. These distinctive life experiences in how we express values, in our sources of motivation, and in our preferences for communication. And these differences can lead to clashes and conflicts among coworkers of different generations. Multi-Generational Workplace helps participants gain a better understanding of the generations that make up the current workforce and how their unique experiences and expectations impact their view of the workplace. You will be able to identify the challenges of working with multiple generations and learn techniques that foster respectful communication and positive interaction with all groups.



#### Whole Family and Human Services Ecosystem: What is the Whole Family Approach

#### Jennifer Gregory | Main Ballroom

Since 2015, National Community Action Partnership has supported efforts and facilitated learning opportunities to increase the social and economic mobility of families. Whole Family Approaches build family well-being by intentionally and simultaneously working with children and the adults in their lives, together. As children, parents, and families grow and change across their lifespan, the whole family approach aligns with opportunities to help families

achieve their version of the American dream. Providing integrated, high-quality, intentional supports to parents and children at the same time through a Whole Family Approach (WFA) has the potential to improve parent and child social and economic well-being producing a legacy of family well-being that passes from one generation to the next.

#### **Veteran S.A.V.E. Training**

#### Sarah Kemp-Tabbut | Demers Room

The VA S.A.V.E. training will help you act with care and compassion if you encounter a veteran who is in crisis or experiencing suicidal thoughts. The acronym S.A.V.E. helps you remember the important steps involved in suicide prevention: Signs of suicide, Asking about suicide, Validating feelings, Encouraging Help/Expediting treatment.

#### What's New at the Energy Conservatory

#### Jake McAlpine | Freedom Room

The Energy Conservatory manufacture Minneapolis brand precision diagnostic equipment and develop processes used to solve comfort, energy use, durability, and air quality problems in buildings. Their knowledge of building physics, reputation for innovative design, and excellent technical support have made them the leading manufacturer of performance testing tools for the building science industry. Session attendees will hear an update on the recent innovations along with an opportunity for questions and answers.

# Wednesday, September 14 | 10:15 am - 11:45 am

#### **Mental Models**

#### Carla Hixson | Dakota Room

Everyone has a mental model based on their perception of how the world works. Mental models provide understanding, guide thinking, and direct decision making. They can be both beneficial and detrimental to success. Individuals, teams, and organizations need to regularly update, flex, and reconstruct mental models to improve performance. Mental Models is a training program that shows participants how to examine their mental models, separate fact from opinion, clarify assumptions, and reveal hidden beliefs. Using interactive exercises and activities, this learning experience illustrates the need to tune into one's surroundings, look for opportunities, and approach work with an open mind.



#### Data Entry, Data Management, Report Clean Up... There Has to Be a Better Way

#### Jim Bombaci | Demers Rooms

Jim Bombaci from Nutmeg will present a macro-lens view of Community Action data and the meaning behind the numbers. Attendees will discuss the downstream effects of data quality. A high impact assessment is essential; ensuring that all client interaction is captured throughout their involvement with your program from the moment they engage with you. Client database systems should tell a story about clients and how your agency had an impact on their outcomes while maintaining current and relevant information. From data entry, to data management, to report, it all matters!

#### Whole Family and Human Services Ecosystem: Building Social and Economic Mobility for Families

#### Jennifer Gregory | Main Ballroom

Learn more about the Whole Family Approach and its implementation in North Dakota Community Action Agencies. Working with the entire family to support goals and stabilization plans will help result in long-term change and well-being. Attendees will learn more about establishing their program to focus on prevention rather than crisis intervention.

#### **Challenging Negative Attitudes**

#### Kristi Pfliger-Keller | Badlands Room

Challenging Negative Attitudes explores how to deal with negative attitudes in the workplace and create a more positive working environment. This course explores how to adjust your own attitude as well as how to deal with negative people more effectively. Learn how negative norms become entrenched in an organization, department, or team and how to create a more positive working environment by controlling the impact of negative situations and people.

#### Wx Diagnostic Refresher

#### Jake McAlpine | Freedom Room

Diagnostic Refresher will review Blower Door, Duct Blaster, Zone Pressure Diagnostics. Regardless of tenure or experience, Weatherization staff are encourage to attend this session for a refresher on diagnostic tools and processes.





Dot Frank is a self-admitted, educational and development addict. In addition to craving professional growth and development courses as a participant, she has proven to be an esteemed presenter herself. Dot has taught enrichment and development courses for Bismarck State College for more than a decade and has presented in other settings as well. She currently provides training in the areas of marketing, advertising, public relations, networking and sales. Dot is certified to deliver courses within the learning systems of Development Dimensions International (DDI) and has earned the designation of DDI facilitator. In addition to training and public speaking, Dot owns several businesses and serves on local boards and committees and is the mother of two teenagers.



For more than 30 years, David Bradley has been one of Washington's leading advocates on behalf of low-income programs. In 1981, David helped found the national Community Action Foundation (NCAF). As a private non-profit organization funded solely by non-governmental contributions, NCAF represents funding and policy interests of the nation's 1000 Community Action Agencies before Congress and the Executive Branch. David currently acts as NCAF's Chief Executive Officer. In this role, David was the primary architect of the Community Services Block Grant (CSBG). Besides the CSBG, David's legislative activities include the Weatherization Assistance Program (WAP), the Low Income Hope Energy Assistance Program (LIHEAP), Head Start and job training programs.



Missi Baranko is the Executive director of USpireND where she oversees the Healthy Families, Inclusion Support and Violence Free programs. Missi is a licensed social worker and has over 20 years of experience working with children families. She is especially passionate about finding ways to partner within the community to support strengthening children and families. Missi is also a champion in finding ways to use technology to support the everyday work of those in the field. Missi is active in community and state leadership to include serving as secretary for the ND Home Visiting Coalition, a member of the Inter-agency Coordinating Committee, a member of the ND Children of Incarcerated Parents Initiative and a trainer for the ACE Interface Program.



Rich Wardner is a Republican member of the North Dakota Senate for the 37th district. Rich graduated from Dickinson State University and received a Master's of Science from Northern State University. He worked as a science and math teacher, a football and basketball coach, and a farmer. From 1991 to 1997, he served in the North Dakota House of Representatives. Since 1999, he has served in the North Dakota Senate. Since July 2011, Rich has served as the Senate Majority Leader. He is the former executive director of the Dickinson Area Chamber of Commerce. He now serves as chairman of Sunrise Youth Bureau and the Midwest Legislative Conference. He is a member of Legislative Management, the Benevolent and Protective Order of Elks, and Rotary International. In 1999, he received the Public Service Award from the North Dakota Petroleum Marketers Association.



Maribeth has proudly served the Community Action network since 2010 at the local, state, and national levels, including at a local Community Action Agency where she provided direct services, facilitated agency planning and continuous improvement efforts; serving at the state level as Kentucky's Director of Family Support where she led the state team responsible for administration and implementation of SNAP, TANF, Medicaid, CSBG, and LIHEAP; and at the national level as the CSBG State Assistance Director at the National Association for State Community Services Programs (NASCSP) where she supported CSBG Lead Agencies to effectively administer CSBG and address poverty at the state level. Maribeth is a Certified Community Action Professional, certified Results Oriented Management and Accountability Trainer, certified Project Management Professional, and holds a Master of Public Administration with a specialization in law and public policy.



Jennifer Gregory is a professional social impact strategist with nearly two decades of experience with building networks and developing grassroots leaders to advance the cause of social justice and equitable prosperity through collaboration, community building, and challenging the status quo on behalf of and alongside marginalized communities. Before joining the national Community Action Partnership in 2022, Jennifer worked to promote economic & social mobility in rural communities in North Carolina and Virginia. As NCAP's Director of Mobility Learning Design & Practice, she supports local agencies, state associations & other service organizations in the implementation of innovative strategies designed to move families out of poverty..



Bruce Hagen started working in weatherization for Dakota Prairie Community Action Agency in Devils Lake in 1982. In September 2009, Bruce took a position with the North Dakota Department of Commerce as a Residential Energy Specialist. His duties included training, monitoring, and working on software the state is developing. In 2013 he became Weatherization Program Manager. He also oversees the Building Code/ADA Program, Third Party Inspection Program, Manufactured Home Installation/SAA Program, and the Energy Conservation Grant for Public Buildings. Bruce currently serves on the Energy OutWest Board of Directors.



Rory is a program administrator for the weatherization assistance program, the manufactured home installation program, the SHOPP program and the SAA program with the North Dakota Department of Commerce, Division of Community Services. He does monitoring and technical assistance for the weatherization program as well as trains inspectors and installers for the Manufactured Home Installation Program. Rory also helps with building codes. Rory began in the energy conservation field as a crew member for Community Action in Jamestown in 1979 and worked his way through the ranks from crew to estimator to supervisor to weatherization coordinator before coming to the Department of Commerce in 2010. Rory also ran the HOME Rehab program at Community Action in Jamestown while he was there. He has held certifications in Lead Based Paint Risk Assessor and Home Energy Rater. Rory is currently certified as an Asbestos Inspector, EPA Lead Paint Renovator, BPI Quality Control Inspector, BPI Energy Auditor, and Healthy Home Evaluator.



Carla Hixson is an accomplished executive level leader with local and national experience in multi-program operations, department oversight, sales, and marketing. She has a proven success record in strategic planning, achieving enrollment growth, financial self-sustainability, quality programming and strong strategic partnerships. Currently, Carla is the Executive Director for ND Association for Career and Technical Education. Carla holds a master's degree in management and has been a trainer / facilitator for over 15 years. She has attained over eleven trainer / facilitator certifications including Franklin Covey Project Management, True Colors, Creative Problem Solving, Accelerated Innovation: KnowBrainer Process, Development Dimensions International (DDI), Innovation Strengths Preference Indicator (ISPI), and Planning, Improvement and Assessment.



Sarah Kemp Tabbut is a Licensed Clinical Social Worker at the Fargo VA and has lived in North Dakota all of her life. She received her Bachelors of Social Work from Minnesota State University Moorhead and her Masters in Social Work from the University of New England. She currently serves in the role of Community Engagement and Partnerships Coordinator, subject matter expert in Veteran suicide, and assists local communities to mobilize local resources into coalitions to end deaths by suicide. She has worked for the Fargo VA for 7 years, and in the Fargo Moorhead community in non-profit and hospital settings for 15 years. Sarah lives in Fargo with her husband and three children and enjoys true crime podcasts and trying to keep her houseplants alive.



Jim Bombaci has been with the Nutmeg team since 2011. He is currently responsible for projects related to data integrity and analysis including the CT Statewide Point in Time count, System Performance Measures evaluation and Longitudinal System Analysis. Jim also manages the data entry/data management projects, including our work with the North Dakota SSVF and the Kansas City Capacity Building efforts. Prior to joining Nutmeg, Jim was the operations manager for a 150 bed HUD and CT Department of Mental Health and Addiction Services funded permanent supportive housing program from 2001 to 2011. He was responsible for case manager training, case plan review and evaluation, HMIS data entry, evaluation and reporting and he was responsible for preparing and submitting the HUD grants renewals. Jim served as the agency's CoC representative and he was the City of Norwalk Point-in-Time (PIT) count coordinator and data collection coordinator for 3 consecutive years.



Suzanne is a nationally recognized energy professional with over 25 years of experience in the design and management of residential efficiency, training, and technical assistance programs. She is a distinguished leader in developing strategies for weatherization including training, customer education, and process improvement—playing a fundamental role in facilitating the education and accreditations necessary for service providers to successfully implement energy efficiency upgrades for low-income residents. Suzanne leads the development and maintenance of Wisconsin's Weatherization Guidebook as well as other customer-focused information materials. Suzanne manages Slipstream's technical training center and BPI test center, while directing all tasks related to three long-term State of Wisconsin, Division of Energy, Housing and Community Resources contracts.



Brittany Derrow of Youthworks is a Human Trafficking Specialist and a Survivor Expert. She holds a Bachelor's degree in Criminal Justice and Corrections. Her work is driven by victim centered and client focused practices with trauma-informed practices, crisis intervention, and nontraditional therapeutic interventions. Brittany has experience working with diverse populations such individuals diagnosed with serious mental illness, physical/mental disabilities, members of the LGBTQ+ community, non-English speaking individuals, youth that reside in residential treatment facilities, and Native American youth, their families, and tribal services.



Jake McAlpine is the Training & Technical Support Manager for The Energy Conservatory (TEC). He has 12 years of experience in the Weatherization Assistance Program. He first worked as an energy auditor and program manager for a weatherization agency in the Minneapolis area. He then moved to the Minnesota Department of Commerce where he worked in training and technical assistance and later as the program supervisor. Jake has a Bachelor of Science degree in Residential Building Science & Technology degree from the University of Minnesota.



Mayor Scott Decker is a native of Dickinson, North Dakota and a graduate of Dickinson Sate University. He served 21 years in the United States Army and in the North Dakota Army National Guard. Mayor Decker was first elected as a Dickinson City Commissioner in 2014 and was elected as Mayor in 2016.



Julie Obrigewitsch has been with the Dickinson Convention & Visitors Bureau since January 2010. As the Sales Coordinator and Social Media Manager, she works to bring meetings, conventions, and sporting events to Dickinson. She also facilitates the digital marketing, website maintenance, and analytical reports for the Dickinson CVB.

Julie was the recipient of the Telegraph Award for Marketing Technology during the 2020 Governor's Travel and Tourism Awards. She is a Grow with Google Partner and is the current President of the Destination Marketing Association of North Dakota.



Kiamya Philson is the Health Equity Immunization Coordinator at North Dakota Department of Health. Equity pushes her work forward and drives the successes of projects she leads. Developing community relationships and gathering on-the-ground input acts as the first step for her to provide strategic guidance focused on community-led solutions. She is intentional about project development and collaboration that leverages opportunities to lay the groundwork for sustainable change.



Erv Bren is the Executive Director of Community Action Partnership in Dickinson/Williston and has been employed with the agency for 46 years. Erv held the position of Fiscal Officer for Community Action Partnership from 1976 thru 1988. He then became the Assistant Director/Fiscal Officer from 1989 thru 1995 and in 1996 became the agencies Executive Director.



As the Executive Director for the State Association, Andrea works on a number of initiatives and programs including training and technical assistance for North Dakota's Community Action Agencies. She has worked in the non-profit sector for 17 years and has been with the CAPND since 2008. Andrea has a Bachelor's degree in Sociology from North Dakota State University and a Master's Degree in Public, Human Service, and Health Administration from Minnesota State University Moorhead. Andrea is a Certified Community Action Professional and National Certified ROMA Trainer and ROMA Implementer. She also serves as the Lead for the Regional Performance Innovative Consortium for Federal Region 8.



Brandon was hired as the Executive Director of Southeastern North Dakota Community Action Agency (SENDCAA) in March of 2022. With over 19 years of Community Action experience Brandon has held many positions at SENDCAA. Brandon started as a weatherization Crew Technician in 2003 and has had the opportunity to work on every level in the weatherization department including being a Crew Lead, Energy Auditor and the Coordinator for the Energy and Rehab programs. Brandon also served as the Deputy Director for SENDCAA for multiple years. Brandon holds a Bachelor's degree in Management Information Systems and a certificate in Web Development from Minot State University. He is certified as a Community Action Professional and holds multiple certifications related to the improvement of low-income homes.

# Explore Dickinson!

Dickinson, North Dakota is the gateway to Theodore Roosevelt National Park, Medora, and the great American West. Nicknamed "The Western Edge," Dickinson is known for it's fun-filled attractions, popular annual festivals, and outdoor recreational options.

Check out the many cultural and educational activities Dickinson has to offer including the Dickinson Museum Center which houses the Badlands Dinosaur Museum and the Ukrainian Cultural Institute. Take some time to explore downtown where you will find local shops and boutiques along with several wonderful dining options.

No trip would be complete without taking part in some of Dickinson's scenic outdoor views. Dickinson has a full network of trails connecting the community and providing opportunities to enjoy a stroll in nature. Visit the Patterson Lake Recreational Area with trails and family recreation lining beautiful Patterson Lake.



## **Getting Around**

Uber and Lyft are available in the Dickinson area - you can find them on the App Store or Google Play.

Car Rental
Dollar Car Rental - 701-456-8436
Enterprise Car Rental - 701-483-7850
Hertz Car Rental - 800-654-3131

For more check out the Dickinson Visitor's Bureau:

www.visitdickinson.com

# Dining, Coffee & Nightlife

Blue 42 Sports Grille & Bar 36 W Villard St. | 701-483-2583

Burgers, beer, and sports.

Brickhouse Grille & B2 Lounge 2 W Villard St. | 701-483-9900

Sophisticated, upscale dining located in a historic brick building.

Buffalo Wild Wings 3545 West Ridge Dr. | 701-761-2382

Watch sports while enjoying some beer and wings.

Fluffy Fields Vineyard and Winery 2708 21st St E. | 701-483-2242

Local food and homegrown wine.

City Brew Coffee 1701 3rd Ave W | 701-483-4323

Gourmet coffee retailer and roaster. Serves fresh food in a friendly atmosphere Astoria Bar & Grill 363 15th St W | 701-456-5000

Unique bar & grill entrees with an upscale atmosphere.

Grand Dakota Lounge & Grill 532 15th St W | 701-483-5600

Features imported and domestic beer, wine, signature cocktails and more.



## Attractions & More

#### Badlands Dinosaur Museum 188 Museum Dr E | 701-456-6225

Located at the Dickinson Museum Center, this 13,400 sq. ft. museum houses thousands of rock, mineral and fossil specimens from around the world.

Crooked Crane Trail 3753 114th Ave SW | 701-456-2074

A multi-surfaced trail around the Patterson Lake Recreational Area with exceptional views and wildlife.

Ukrainian Cultural Institute 1221 W. Villard St. | 701-483-1486

Folk art, cultural exhibits, religions displays, and more.



The Community Action Partnership of North Dakota was established in 1976 as a private, non-profit membership organization representing the seven Community Action Agencies in North Dakota.

Community Action Agencies were originally established under the Economic Opportunity Act of 1964 to fight America's War on Poverty. Today, the seven Community Action Agencies in North Dakota provide programs and services in all 53 counties. By combining local, state, private, and federal resources the Community Action Agencies enable low- and moderate-income people of all ages to secure the opportunities they need to obtain and maintain self-sufficiency.

We serve the collective interests of our members and the low-income population of North Dakota through representation and education.





Andrea Olson, MS, CCAP, NCRT/NCRI Executive Director



Carmel Froemke Statewide Programs Director



**CAPND Board of Directors** 



Faith Marthe State Association Specialist





